

# Visa transaction dispute / voucher request

I acknowledge that the voucher may take up to 30 days to be retrieved and, if found to be valid, a fee per voucher may be applied as set out in the Fees and Charges booklet and the Product Guide.

### Transaction details

 Account number 

 Card number 

 Card expiry: Month  Year 

Note: Transactions older than 120 days cannot be disputed as per the Visa International operating rules and regulations.

### Please enter your preferred method of contact

 Phone  Mobile 

### Individual unauthorised transaction(s)

 Did you authorise or participate in the transactions listed?  Yes  No

Transaction date	Merchant name/location	\$AU amount	Foreign amount/currency type

**Reason for dispute** (to be completed by the member)


**Visa transaction dispute /  
voucher request****Cardholder's signature**

I acknowledge this declaration statement is true and correct.

Name

Member no

Signature

Date

Operator ID